

**Mr Paul Montgomery FRCS**  
**Consultant Ear, Nose, Throat & Vertigo/Dizziness Doctor**  
**(Adults Only Service)**  
GMC no. 2923635

King Edward VII's Hospital,  
5-10 Beaumont Street,  
Marylebone,  
London,  
W1G 6AA

To book an appointments Tel. 0207 467 4344

Appointment times: Tuesdays Only 5pm to 7.30pm for face-to-face or telephone consultations ( no video consultations)

Medical Questions & Results: +44 (0) 7880 558 383

The Cromwell Hospital  
164-178 Cromwell Road  
London  
SW5 0TU

To book an appointments Tel 0207 460 5700

Appointment times: Tuesdays Only 1pm to 3pm for face-to-face or telephone consultations ( no video consultations)

Medical Questions & Results: +44 (0) 7880 558 383

Mobile: 07880 558383      Email:office@paulmontgomery.co.uk

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9.7. 2022

Dear Sir/Madam

**Fees, Terms & Conditions**

My Fees:-

Face-to Face New consultation fee is £300 for a 30 minute consultation.

Face-to Face Follow-up consultation fee is £150 for a 15 minute consultation.

Telephone New consultation fee is £225 for a 30 minute consultation.

Telephone Follow-up consultation fee is £150 for a 15 minute consultation.

I do not provide video consultations.

If you have private medical insurance, please contact your insurer before your consultation, to check the terms of your policy, particularly the level and type of outpatient cover you have, including any reimbursement limits on individual consultant fees and whether they will insure a phone consultation.

*Please confirm with your insurer that they will pay for a phone consultation as set out above.*

I am recognised by the private medical insurers listed at the end of this letter, however, please do check with my secretary if your insurer is not listed below. Please note you are responsible for any fees not covered by your insurer.

#### My Fees for Procedures in Clinic for Self-pay patients

Flexible laryngoscopy/pharyngoscopy: £157

Flexible or rigid nasal / sinus endoscopy: £141

Nasal septum cauterisation: £117

Aural toilet / Microsuction : £91

Sémont's/Epley's Manoeuvre: £25

#### My Fees for Procedures in Clinic for Insured patients

As per insurance company protocol.

#### The Hospital Fees for Procedures & Tests

Following or during your consultation, you may need certain tests (such as blood tests, hearing tests etc or imaging, for example an X-ray, MRI or CT scan) to help me diagnose your condition. If the test is undertaken by a healthcare facility, and not by me, the fees for those tests will be determined by the healthcare facility and charged to you, or your private medical insurer, separately.

*The approximate costs of typical procedures that the King Edward VII's Hospital charge for the use of their equipment are:-*

Flexible laryngoscopy/pharyngoscopy (E2500): £155

Flexible or rigid nasal / sinus endoscopy (E1780): £103

Nasal septum cauterisation (E0380): £239

Aural toilet / Microsuction (D0702): £75

You may require a hearing test provided by London Hearing at 150 Harley Street.

The cost is approximately: -

Pure Tone Audiogram - £100

Tympanometry - £85

*The approximate costs of typical procedures that the Cromwell Hospital charge for the use of their equipment are:-*

Flexible laryngoscopy/pharyngoscopy (E2500): £170  
Flexible or rigid nasal / sinus endoscopy (E1780): £145  
Nasal septum cauterisation (E0380): £155  
Aural toilet / Microsuction (D0702): £92

You may require a hearing test provided by the Bupa Cromwell Hospital.

The cost is approximately: -

Pure Tone Audiogram - £97

Tympanometry - £87

### The Consultation

All of my consultations require completion of the relevant medical questionnaires sent by email. This will improve the quality and effectiveness of our consultation allowing more time to discuss your concerns.

Please complete the relevant Complaint Medical Questionnaire Form prior to your consultation and send it to me, a minimum of 24 hours before your consultation.

Concerning data security: If you want to send me this form in an unencrypted form please email it to [office@paulmontgomery.co.uk](mailto:office@paulmontgomery.co.uk).

If you want to send me this form in a secure encrypted form please:-

- i) email it to me using your own encryption software to [office@paulmontgomery.co.uk](mailto:office@paulmontgomery.co.uk).

OR

- ii) send the file or pictures of the completed form to my WhatsApp address Paul Montgomery Mobile 07880 558383 as this is end-to end encrypted.

### *Duration of Consultation*

Face-to Face New consultation is for a 30 minute.

Face-to Face Follow-up consultation is for a 15 minute.

Telephone New consultation is for a 30 minute.

Telephone Follow-up consultation is for a 15 minute.

In any consultation, it is possible that a serious underlying condition is evolving so that a condition which is not apparent at the time of the initial consultation.

It is therefore very important that the following steps are taken after the consultation: -

1. Monitor the progress of your problem. Serious conditions tend not to get better. I will give you advice on what symptoms signify concern. Please contact me via text, mobile or email if you have concerns. If there is a dramatic or serious

deterioration, seek medical help, do not delay - either through your GP or, if appropriate, A&E.

2. We will agree a follow-up plan.

3. If you are not happy with the consultation, please arrange a consultation with another consultant.

#### *Phone consultation*

This is an innovative method of clinical consultation and has many advantages but also some disadvantages, in particular, of me not being able to physically examine you. However, working in partnership together will minimise the disadvantages.

#### Written Communication from me to you and your GP.

After the consultation I will be writing a letter to your GP and email it to you using the encryption technology provided by egress (we will agree a password so that you can open these emails with ease). Please advise me if you would like me to send a copy of the letter in the post to your GP or for you to print out the letter and hand it into your GP surgery yourself.

Please advise me if you would not like me a copy of the letter sent to your GP.

#### Other information important for you.

This letter also sets out some important information that I am required by law to provide to you. This is for your information only and is not a bill. As this includes information for and about my charges, if you do not have private medical insurance but somebody else will be paying your bill, you may wish to pass a copy of this letter to them. Please note that even if someone else is paying your bill or you have private medical insurance, you are responsible for paying any charges which they do not pay.

Please note I do not accept letters of guarantee.

#### Surgery

If my opinion, surgery is the appropriate treatment for you, I will refer you to a specialist in that area as I no longer perform surgery.

I will forego 80% of my consultation fee should surgery be my recommendation.

Please note, in approximately 90% of ear nose and throat conditions, and nearly 100% of vertigo and dizzy conditions, surgery is not required.

### Cancellation

Should you cancel your appointment with 24 hours' notice, a cancellation fee of up to 15% of the appointment charge OR the amount of £35 (initial consultation) and £25 (follow-up consultation) may be charged.

### Data Storage & Protection

All of my systems are data protected (password protected and encrypted) and I am registered with the Information Commissioner's Office. All my patient data is password protected and encrypted.

I will be writing a letter to your GP and emailing it to you using the encryption technology provided by egress (we will agree a password so that you can open these emails with ease).

It is your decision if you want to encrypt or not encrypt any email communications to me such as sending completed the ear, nose, throat or dizziness complaints medical questionnaire and registration template forms. My email address is [office@paulmontgomery.co.uk](mailto:office@paulmontgomery.co.uk)

### Financial interests

I am legally obliged to tell you if I have any financial interests in any healthcare facilities or any equipment there. I can confirm I do not have any such financial interests.

### Quality information

You can compare independent information about the quality private treatment offered at the hospital and other private health care providers from the Private Healthcare Information Network (PHIN) website: [www.phin.org.uk](http://www.phin.org.uk)

Yours sincerely,



**Mr Paul Montgomery, FRCS**  
**Consultant Ear, Nose, Throat & Vertigo/Dizziness Doctor**

I am recognised by the following private medical insurers: -

Bupa  
AXA PPP  
Aviva  
Cigna

Bupa International  
Cigna International  
CS Health  
Healix  
Intl SOS  
Vitality Health  
WPA  
Alliance Surgical  
Allianz

Websites

<https://www.kingedwardvii.co.uk/consultants/mr-paul-montgomery>

<https://www.cromwellhospital.com/find-a-consultant/paul-montgomery-consultant-ent-surgeon/>

<https://www.thelondonvertigoanddizzinessclinic.co.uk>